



OUR COMMITMENT TO PATIENTS AND MEMBERS

Our values are excellence, compassion, partnership and integrity.

We are committed to living our values. That means you can expect certain things from each of us.

You can expect us to be your partner and treat you with dignity and respect. You can expect us to listen carefully and give you good, timely information. You can expect us to do our best to provide affordable, coordinated, high-quality care and services that are easy to find and simple to use. You can expect safe, clean spaces. And we will do our very best to earn your trust by being open and honest, and keeping our word.

If we ever fail to live up to our values, please tell us so we can work to make it better.