

# Who we are

*Head + Heart, Together*

## MISSION

*why we're here*

Improve health and well-being in partnership with our members, patients and community.

## VISION

*where we're headed*

Health as it could be, affordability as it must be, through relationships built on trust.

## VALUES

*what guides our actions*

***Excellence:*** We strive for the best results and always look for ways to improve.

***Compassion:*** We care and show empathy and respect for each person.

***Partnership:*** We are strongest when we work together and with those we serve.

***Integrity:*** We are open and honest and we keep our commitments.

## STRATEGIES

*what we do*

We approach our work and create our work plans by focusing on four dimensions:

***People • Health • Experience • Stewardship***