



HealthPartners MSHO/MSC+ Delegation

9/19/17

Agenda

- ▶ Welcome to HealthPartners MSHO/MSC+!
- ▶ Portal Overview
 - ▶ Forms
 - ▶ Key Contact Guide
 - ▶ MSHO/MSC+ Email address
- ▶ October Assessments
- ▶ Attestations



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Source of Information

- ▶ MSHO/MS C+ Portal
- ▶ Will be using DHS assessment and MCO care planning tools
 - ▶ 3428
 - ▶ 3427
 - ▶ 3427T (PAS)
 - ▶ OBRA I
 - ▶ Residential Services Workbook
 - ▶ Collaborative Care Plan

HealthPartners Specific Forms

- ▶ Benefit Exception Inquiry
- ▶ Benefit Exception Instructions
- ▶ Service Authorization Request
- ▶ Post Discharge Assessment
- ▶ Unable to Reach Outreach

Key Contact Guide/Email

- ▶ Updated the SNBC current guide to include all care coordinated programs
- ▶ Designated email: HP_MSHOMSC_CC@HealthPartners.com

October Assessments/6037s

- One October assessment identified and communicated to Annette
- 6037s are in process with our target date to get them to you by Friday
 - 6037
 - Most recent HRA & ICP
 - Current RS tool
 - OBRA I

Residential Services Workbook

- ▶ Complete and upload to DHS
- ▶ Be available if we need to reconcile any errors that are communicated to us via DHS report

Initial Bluestone to HealthPartners Info

- ▶ Monthly HRA log- captures:
 - ▶ Assessment date
 - ▶ Care plan completed date
 - ▶ Unable to reach contact attempt dates
- ▶ Return monthly, within the 1st 2 weeks of the month.
 - ▶ December/ year end information will be on a tighter turnaround time frame
- ▶ Attestations
 - ▶ Fraud, Waste and Abuse