

## Ambulatory Safety Survey

### Safety Culture Assessment

\* 1. Has your medical group developed and completed an assessment of the current safety culture?

- 1-No assessment
- 2-An assessment of safety culture has been completed; includes a reporting system of incidents and near misses
- 3-Assessment completed AND action plan(s) have been implemented, based on analysis of reported incidents

A culture of safety addresses management behaviors, employee perceptions of safety and safety systems-including a reporting system of incidents, near misses and good catches. See HealthPartners [Ambulatory Safety Toolkit](#)

\* 2. Has your medical group established a protocol for dispensing sample medications?

- 1-No protocol
- 2-If samples are provided to patients, a protocol has been established and implemented at clinic sites
- 3-Sampling has been eliminated at all clinic sites

It is recommended clinics eliminate sampling of all prescription pharmaceutical products supplied by manufacturers. Clinics choosing to stock and dispense sample medications must follow safe medication practices consistent with HealthPartners Pharmaceutical Sampling provider policy. See HealthPartners [Ambulatory Safety Toolkit](#)

\* 3. Has your medical group established a protocol for members on chronic anticoagulation therapy?

- 1-No protocol
- 2-Protocol established and implemented at clinic sites
- 3-Protocol implemented AND compliance with protocol is monitored and documented; 100% of all patients on chronic anticoagulation therapy are managed by protocol
- NA-We do not manage patients on anticoagulation therapy

A written standard protocol within practice must address standardized daily dosing algorithms, monitoring and management. [Therapeutic Monitoring in HealthPartners Ambulatory Safety Toolkit](#)

\* 4. Has your medical group established a protocol for safe use of abbreviations?

- 1-No protocol
- 2-Protocol established and implemented at clinic sites
- 3-Protocol implemented AND compliance is monitored and documented

A written standard protocol within practice must address safe medication practices consistent with the HealthPartners Do Not Use Abbreviations provider policy. This policy incorporates recommendations from the Institute for Safe Medication Practices. See [Do Not Use Abbreviations in the Ambulatory Safety Toolkit](#)

\* 5. Has your medical group established a protocol for medication refills?

- 1-No protocol
- 2-Protocol established and implemented at clinic sites
- 3-Protocol implemented AND compliance is monitored and documented

A written standard protocol within practice must address standing order policies and procedures regarding frequent medication refills.

\* 6. Has your medical group established a protocol for use of controlled substances?

- 1-No protocol
- 2-Protocol established and implemented at clinic sites
- 3-Protocol implemented AND compliance is monitored and documented

A written standard protocol within practice must address members taking controlled substances on a long term basis. The protocol includes care plans, member contracts and referrals to 1:1 programs as appropriate. Care plans identify the approved medications, quantities, dosage ranges, approved pharmacies and providers. See [Protocols for Use of Hazardous Drugs in the Ambulatory Safety Toolkit](#)

\* 7. For accurate reporting, please complete information below

<b>Respondent name</b>	<input type="text"/>
<b>Job title</b>	<input type="text"/>
<b>Medical Group/Clinic</b>	<input type="text"/>
<b>Email</b>	<input type="text"/>
<b>Phone</b>	<input type="text"/>

8. Are there other topics you would like to see included in the Ambulatory Patient Safety Toolkit and survey?